



Returns policy

To return the product for refund, you will be responsible for paying for your own shipping costs. Shipping costs are non-refundable. If you are shipping an item over £50.00, you should consider using a trackable shipping service or purchasing shipping insurance. We cannot guarantee that we will receive your returned item without proof of delivery.

Refund process

Any returned item must be in its original condition, and all labels need to be intact. Once your return is received and inspected, we will notify you of the approval or rejection of your refund. If you are approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within a certain amount of days, please allow for a period of up to 14 days for us to process the refund.